


Email Notification Examples for both Excavator and Member/Locators



FOR THE EXCAVATOR

EMAIL NOTIFICATION TO EXCAVATOR OF CODE 60


Below is an email response example that excavators will receive to notify them that a locator has entered a Code 60 response for a ticket.

[EXTERNAL] Code 60 Request - Ticket A234990009

 newtin@newtin.com
To: Cathy Waldron

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Thu 12/15/2022 2:39 PM

 You forwarded this message on 12/15/2022 2:46 PM.
If there are problems with how this message is displayed, click here to view it in a web browser.
This message has extra line breaks.

EMLCFM 00001 VUPsb 12/15/22 14:39:23 A234990009-00A RESPONSE

Ticket : A234990009 Rev: 00A Taken: 12/15/22 02:03 PM

**State: VA Cnty: ROANOKE CITY Place:
Address : 1830 BLUE HILLS CIR NE
Responses due by: 12/20/22 07:00 AM Update by: 01/05/23 11:59 PM
Expires: 01/10/23 07:00 AM**

When the member Marking Code is blue, click for additional information that may be provided by the Operator/Locator.

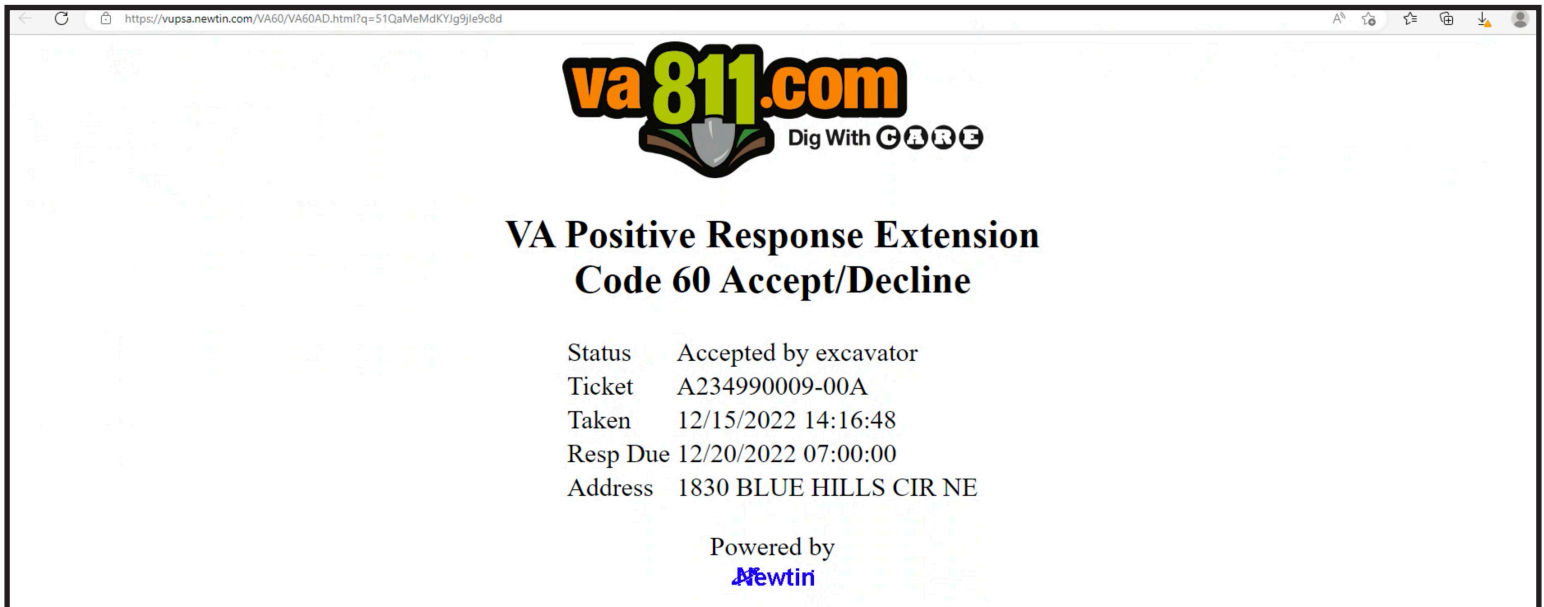
Marking Code	Description	Response
RES	CREATE TO RESEND TICS/EMA (RESEND) 12/15/22 02:39 PM 60 Locator and excavator agreed and documented marking schedule. Comments: ice and snow Excavator contacted: Rob Hogan 5409859355 Field Contact: ROANOKE AREA (540)985-9355 ext 123 In the event of damage to a facility call: (540)283-2539 ext 123	


Please review the Code 60 request and if aligned with your discussion with the locator, click 'Accept'. If this is not aligned with what was agreed, click 'Decline'. This is valid until 12/20/22 07:00 AM.

FOR THE EXCAVATOR cont.

IF THE EXCAVATOR ACCEPTS CODE 60


The response below will be received once an excavator clicks on **"ACCEPT"** for the Code 60. Note that the status will read: **Accepted by excavator.**



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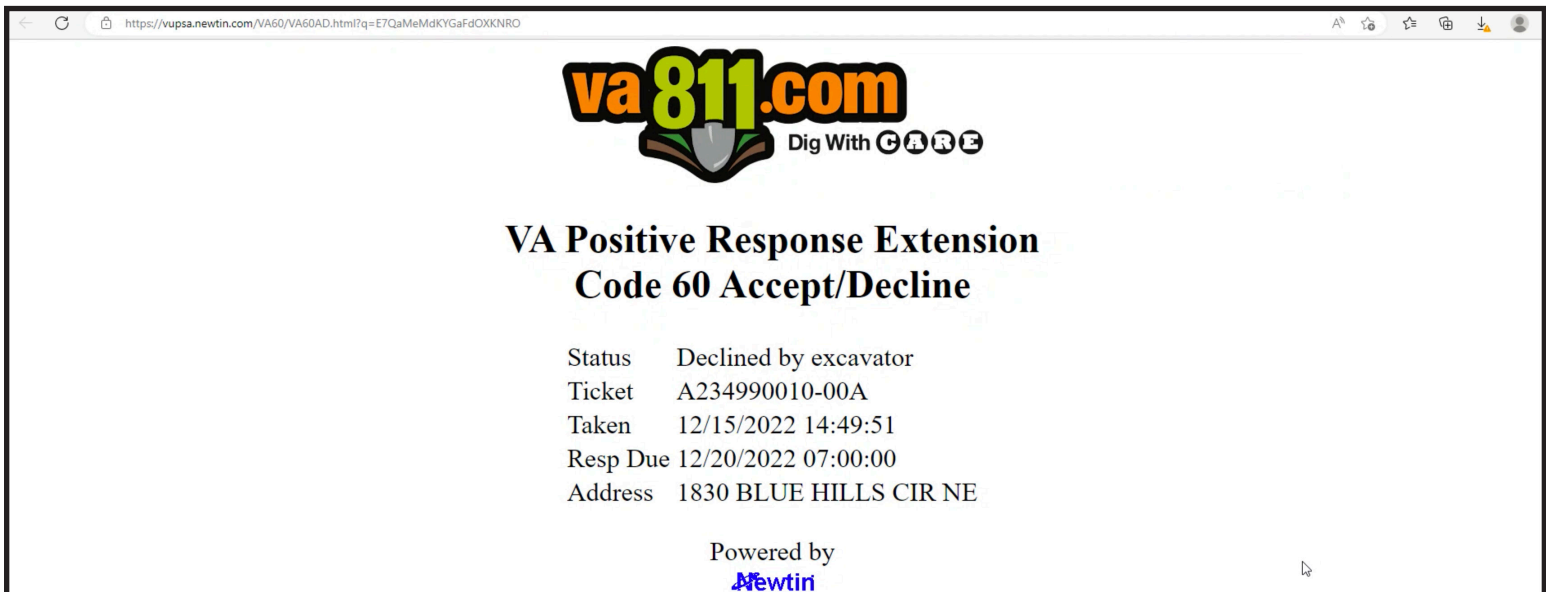
**VA Positive Response Extension
Code 60 Accept/Decline**


Status Accepted by excavator
Ticket A234990009-00A
Taken 12/15/2022 14:16:48
Resp Due 12/20/2022 07:00:00
Address 1830 BLUE HILLS CIR NE

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IF THE EXCAVATOR DECLINES CODE 60


The response below will be received once an excavator clicks on **"DECLINE"** for the Code 60. Note that the status will read: **Declined by excavator.**



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**VA Positive Response Extension
Code 60 Accept/Decline**

Status Declined by excavator
Ticket A234990010-00A
Taken 12/15/2022 14:49:51
Resp Due 12/20/2022 07:00:00
Address 1830 BLUE HILLS CIR NE

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FOR THE LOCATOR

CODE 60 ACCEPTANCE RESPONSE TO LOCATOR (for normal delivery/plain text formats)

The email example below is what a member/locator will receive when an excavator has **accepted a Code 60** and when the member/locator is set up to receive normal delivery format (plain text).

[EXTERNAL] VUPS RESEND 2022/12/15 #00010 A234990009-00A NORM NEW LREQ

 newtin@newtin.com
To: Rob Hogan

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RESEND 00010 VUPSb 12/15/22 18:19:58 A234990009-00A ALT MARK SCHED

Ticket : A234990009 Rev: 00A Taken: 12/15/22 02:03PM

State: VA Cnty: ROANOKE CITY Place:
Address : 1830 BLUE HILLS CIR NE
Responses due by: 12/20/22 07:00AM Update by: 01/05/23 11:59PM
Expires: 01/10/23 07:00AM

When the member Marking Code is blue, click for additional information that may be provided by the Operator/Locator.

Marking Code	Description	Response
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RES	CREATE TO RESEND TICS/EMA (RESEND) 12/15/22 02:47 PM 60	Locator and excavator agreed and documented marking schedule. Comments: ice and snow Excavator contacted: Rob Hogan 5409859355 Field Contact: ROANOKE AREA (540)985-9355 ext 123 In the event of damage to a facility call: (540)283-2539 ext 123
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Code 60 Alternate Marking Schedule: ACCEPTED

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CODE 60 DECLINE RESPONSE TO LOCATOR (for normal delivery/plain text formats)

The email example below is what a member/locator will receive when an excavator has **declined a Code 60** and when the member/locator is set up to receive normal delivery format (plain text).

[EXTERNAL] VUPS RESEND 2022/12/15 #00009 A234990009-00A NORM NEW LREQ

 newtin@newtin.com

To: Rob Hogan

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RESEND 00009 VUPSb 12/15/22 18:19:56 A234990009-00A ALT MARK SCHED

Ticket : A234990009 Rev: 00A Taken: 12/15/22 02:03PM

State: VA Cnty: ROANOKE CITY Place:

Address : 1830 BLUE HILLS CIR NE

Responses due by: 12/20/22 07:00AM Update by: 01/05/23 11:59PM

Expires: 01/10/23 07:00AM

When the member Marking Code is blue, click for additional information that may be provided by the Operator/Locator.

Marking Code	Description	Response
--------------	-------------	----------

RES	CREATE TO RESEND TICS/EMA (RESEND) 12/15/22 02:47 PM 60	
	Locator and excavator agreed and documented marking schedule.	
	Comments: ice and snow	
	Excavator contacted: Rob Hogan 5409859355	
	Field Contact: ROANOKE AREA (540)985-9355 ext 123	
	In the event of damage to a facility call: (540)283-2539 ext 123	

Code 60 Alternate Marking Schedule: DECLINED

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CODE 60 ACCEPTANCE RESPONSE (for XML formats)

The email example below is what a member/locator will receive when an excavator has **accepted a Code 60** and when the member/locator is set up to receive XML format.

```
From: newtin@newtin.com <newtin@newtin.com>
Sent: Thursday, December 15, 2022 6:19 PM
To: Example Receiver <receivetickets@example.com>
Subject: VUPS RESEND 2022/12/15 #00009 A234990009-00A NORM NEW LREQ

<?xml version="1.0"?>
<NewDataSet>
  <delivery>
    <center>VUPSb</center>
    <recipient>RESEND</recipient>
    <transmission_type>RSP</transmission_type>
    <transmitted>2022-12-15T18:10:47</transmitted>
    <seq_num>4</seq_num>
    <ticket>A234990009</ticket>
    <revision>00A</revision>
  </delivery>
  <ticket_responses>
    <response_item>
      <ticket>A234990009</ticket>
      <revision>00A</revision>
      <member>RESEND</member>
      <marking_code>RES</marking_code>
      <member_description>CREATE TO RESEND TICS/EMAILS</member_description>
      <responded>2022-12-15T14:47:07</responded>
      <respondent>CATHY WALDRON</respondent>
      <response>60</response>
      <response_description>Locator and excavator agreed and documented marking schedule.</response_description>
      <excavator_rep>Rob Hogan 5409859355</excavator_rep>
      <field_contact>ROANOKE AREA</field_contact>
      <field_contact_phone>5409859355</field_contact_phone>
      <field_contact_ext>123</field_contact_ext>
      <damage_contact>CATHY WALDRON</damage_contact>
      <damage_contact_phone>5402832539</damage_contact_phone>
      <damage_contact_ext>123</damage_contact_ext>
      <comments>ice and snow</comments>
    </response_item>
  </ticket_responses>
  <alternate_marking_schedule>ACCEPTED</alternate_marking_schedule>
  <member>RESEND</member>
  <printable_text xml:space="preserve" >
RESEND 00004 VUPSb 12/15/22 18:10:47 A234990009-00A    ALT MARK SCHED

Ticket : A234990009 Rev: 00A Taken: 12/15/22 02:03 PM

State: VA Cnty: ROANOKE CITY Place:
Address : 1830 BLUE HILLS CIR NE
Responses due by: 12/20/22 07:00 AM Update by: 01/05/23 11:59 PM
Expires: 01/10/23 07:00 AM

When the member Marking Code is blue, click for additional information
that may be provided by the Operator/Locator.

Marking  Description          Response
Code

RES      CREATE TO RESEND TICS/EMA (RESEND) 12/15/22 02:47 PM 60
Locator and excavator agreed and documented marking schedule.
Comments: ice and snow
Excavator contacted: Rob Hogan 5409859355
Field Contact: ROANOKE AREA (540)985-9355 ext 123
In the event of damage to a facility call: (540)283-2539 ext 123

Code 60 Alternate Marking Schedule: ACCEPTED
</printable_text>
</NewDataSet>
```

CODE 60 DECLINED RESPONSE (for XML formats)

The email example below is what a member/locator will receive when an excavator **declines a Code 60** and when the member/locator is set up to receive XML format.

From: newtin@newtin.com <newtin@newtin.com>
Sent: Thursday, December 15, 2022 6:19 PM
To: Example Receiver <receivetickets@example.com>
Subject: VUPS RESEND 2022/12/15 #00009 A234990009-00A NORM NEW LREQ

```
<?xml version="1.0"?>
<NewDataSet>
  <delivery>
    <center>VUPSb</center>
    <recipient>RESEND</recipient>
    <transmission_type>RSP</transmission_type>
    <transmitted>2022-12-15T18:10:28</transmitted>
    <seq_num>3</seq_num>
    <ticket>A234990009</ticket>
    <revision>00A</revision>
  </delivery>
  <ticket_responses>
    <response_item>
      <ticket>A234990009</ticket>
      <revision>00A</revision>
      <member>RESEND</member>
      <marking_code>RES</marking_code>
      <member_description>CREATE TO RESEND TICS/EMAILS</member_description>
      <responded>2022-12-15T14:47:07</responded>
      <respondent>CATHY WALDRON</respondent>
      <response>60</response>
      <response_description>Locator and excavator agreed and documented marking schedule.</response_description>
      <excavator_rep>Rob Hogan 5409859355</excavator_rep>
      <field_contact>ROANOKE AREA</field_contact>
      <field_contact_phone>5409859355</field_contact_phone>
      <field_contact_ext>123</field_contact_ext>
      <damage_contact>CATHY WALDRON</damage_contact>
      <damage_contact_phone>5402832539</damage_contact_phone>
      <damage_contact_ext>123</damage_contact_ext>
      <comments>ice and snow</comments>
    </response_item>
  </ticket_responses>
  <alternate_marking_schedule>DECLINED</alternate_marking_schedule>
  <member>RESEND</member>
  <printable_text xml:space="preserve" >
RESEND 00003 VUPSb 12/15/22 18:10:28 A234990009-00A      ALT MARK SCHED
```

Ticket : A234990009 Rev: 00A Taken: 12/15/22 02:03 PM

State: VA Cnty: ROANOKE CITY Place:
Address : 1830 BLUE HILLS CIR NE
Responses due by: 12/20/22 07:00 AM Update by: 01/05/23 11:59 PM
Expires: 01/10/23 07:00 AM

When the member Marking Code is blue, click for additional information that may be provided by the Operator/Locator.

Marking Code	Description	Response
RES	CREATE TO RESEND TICS/EMA (RESEND) 12/15/22 02:47 PM	60 Locator and excavator agreed and documented marking schedule. Comments: ice and snow Excavator contacted: Rob Hogan 5409859355 Field Contact: ROANOKE AREA (540)985-9355 ext 123 In the event of damage to a facility call: (540)283-2539 ext 123

Code 60 Alternate Marking Schedule: DECLINED
</printable_text>
</NewDataSet>